




The New NNHQCC

A New Approach to Nursing Home Quality Improvement



Agenda

- Introduction
- Goals
- Expectations
 - From you
 - From us
- How to join
- Q&A
 - If you have questions, please type them in the Q&A box on the right side of your screen. They will be addressed at the end of the presentation.



11th Scope of Work Goals



Aims

- Better Health
- Better Care
- Lower Cost

Foundational Principles:

- Enable innovation
- Foster learning organizations
- Eliminate disparities
- Strengthen infrastructure and data systems

Goals

- Make care safer
- Strengthen person and family engagement
- Promote effective communication and coordination of care
- Promote effective prevention and treatment
- Promote best practices for healthy living
- Make care affordable

Quality Improvement Organizations | **CMS** | PROCUREMENT SENSITIVE



New Changes to the 11th Scope of Work for Nursing Homes

- Creation of a Quality Innovative Network
- Provide strategies for nursing homes to improve their quality performance through partnerships
- Solicit active engagement of residents, their families and key stakeholders
- Facilitate Learning and Action Networks
 - All Teach, All Learn
 - Learn successes from Peer Coaches
- Advance quality through innovation
- Support and educate the QAPI framework and how to achieve success



Your Quality Innovation Network

- West Virginia, Delaware, Pennsylvania, New Jersey and Louisiana have pooled resources for a combined force of quality improvement
- Still have local contacts for local support that are responsive to your unique state needs and stakeholder projects



<http://www.qualityinsights-qin.org>



The Power of a 5 State Network



Your Nursing Home Task Contacts

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Your Nursing Home Task Contacts

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11th Scope of Work 5-Year Goals for Nursing Homes

- Achieve a score of six or better on the Nursing Home Quality Composite Measure Score
- Improve the mobility of long-stay residents
- Decrease unnecessary use of antipsychotic medications
- Decrease healthcare-associated infections and other healthcare-acquired conditions
- Decrease potentially avoidable hospitalizations
- Actively participate in Learning and Action Network Collaboratives
- Goals are purposely designed for cross-setting improvement opportunities



Quality Insights Learning Action Network Collaboratives

- Will employ rapid cycle and PDSA methodology for quality improvement
- Leverage partnerships to provide innovative and proven best practices
- Utilize Peer Coaches and mentors to spread the mechanism of success and sustainability
- Enhance consumer engagement to make sure the resident's voice is heard
- Structure of the Learning and Action Network (LAN) is to ensure that all participants have an equal place at the table
 - All Teach, All Learn



CMS Aims

- QAPI is the framework for participation in NNHQCC I and II
- Achieve system wide improvement ensuring every resident receives the highest quality of care
- Reduce the use of unnecessary antipsychotic medications in dementia residents
- Decrease potentially avoidable hospitalizations
- Increase mobility among long-stay residents
- Focus on nursing home systems that impact quality i.e. communication, consistent assignment, regulatory compliance, finance
- NNHQCC shall align work with reducing healthcare-associated infections and coordination of care



Quality Assurance Performance Improvement

- QAPI sets expectations that will support systems of care and quality of life in every nursing home
- QAPI in nursing homes is to be consistent with other health care settings but take into account the unique aspects of homes
- QAPI is NOT additional work
- QAPI undertakes a systemic change to eliminate problems at the source
- QAPI develops a feedback and monitoring system to sustain improvement
- QAPI self-assessment will be completed by each home



NNHQCC Composite Scores

- Used to measure the NNHQCC 10 SOW performance
- Comprised of 13 long-stay quality measures
- Measures include: falls with injury, UTI, pain, pressure ulcers, incontinence, foley catheter, physical restraints, ADLs, weight loss, depression, antipsychotic medications
- flu and pneumococcal vaccine rates
- Aim based on nearly 10% of nursing homes nationally having composite score of 6 or less
- Current national aggregate of 8.76



Achieving Composite Score of 6

- CMS Goal is for each nursing home to achieve a composite score of 6 or below
- Collect and utilize data to set priorities for improvement that may include any of the quality measures
- Set priorities to improve system level components, i.e. staff stability, team building, leadership, person centered care models
- Improving QM rates and system level components will help to improve each home's CMS NH Star rating
- Future webinar with more details about the Composite Score




Staff, Resident and Family Engagement

- Staff, residents and family members will be an important part of the NNHQCC which incorporates Person-Centered Care Concepts
- A process should be in place for front line staff to participate on quality improvement teams
- Residents and families should be included in QI programs in accordance with HIPPA Regulations
- Staff, residents and family members will also participate in various NNHQCC activities




QAPI – Go Beyond “Meeting the Regulation!”

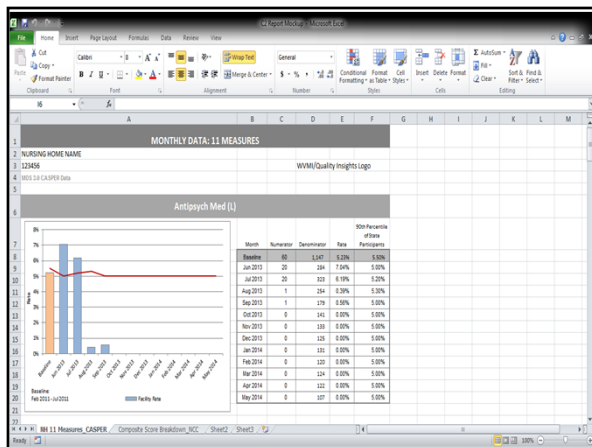
- Quality Insights will...
 - Provide support
 - Provide training
 - Provide up to date information



Data Collection and Analysis

- Quality Insights will...
 - Provide education on various data sources:
 - CASPER
 - Nursing Home Compare (NHC)
 - INTERACT
 - Advancing Excellence
 - Provide education on using data
 - Provide graphic reports
 - QM
 - Composite scores



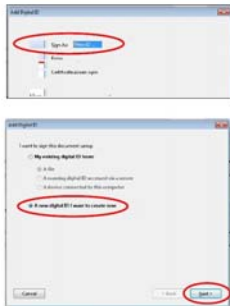


Signing the Agreement

- Signed by Administrator, CEO, COO, OR Owner
AND
- Clinical representative, DON, OR ADON
- Participation agreement remains in effect until July 31, 2019 and indicates participation in both Phase 1 and Phase 2 of the NHQCC
- Completed form can be saved, electronically signed and e-mailed to the address noted on page 1 of participation agreement
- It can be signed and mailed or faxed if preferred



How to Electronically Sign



After you have completed the fields in the Participation Agreement, double-click on the Signature field. In the "Add Digital ID" box, select "New ID" from the "Sign As" dropdown.

When prompted with "I want to sign this document using" select "A new digital ID I want to create now." Click "Next."

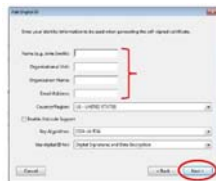


How to Electronically Sign



On the next "Add Digital ID" screen, click "Next."

Complete the first four fields in this box and then click "Next."



Questions

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