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Test Test
Test
Auburn, NY 13021

Last Name: Test
First Name: Test
Date of Birth: 00/00/0000

Dear Test,

I apologize for the casual nature of this letter by using your first name. Unfortunately, the computer system is unable to use last names for the purpose of this letter.

I now have a patient portal available from my website for your use. This allows you to have real-time access to your medication list and labs. You will also be able to request refills and leave non-urgent messages.

To get started, please go to my website, www.joopoffermand.com, and click the link for the patient portal. Click on the green video icon to view a tutorial on how to activate your account. Once you are ready, click on the link **Activate patient portal account**.

You will be prompted to fill out some basic personal information, as well as create a login name and password. **Be sure to enter your name and date of birth exactly as it appears at the top of this letter, including any suffixes. Please be sure you are entering your LAST NAME first.** If any of the above information is incorrect, you will be able to make changes once your portal account has been activated.

The sign-up process also requires an activation code.

Your personal activation code is:

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This code is case sensitive and will need to be entered exactly as it appears above. Make sure your Caps Lock is not on!

Please be as thorough as possible when filling out your personal information and medical history. This web-based patient portal is to be used for NON-URGENT issues only.

Thank you for your cooperation,

Joop Offerman, MD